

RETURN FORM

Order Number: _____
Daytime Phone: _____
Email: _____

Item Number	Qty	Return Reason	Price	Did you use a coupon?

Return Reason Codes:

- 1- Defective 3- Changed Mind
2- Wrong itme shipped 4- Others

- Online Credit (Eligible if your Return is Postmarked 15 to 30 days from original date of purchase)
 Refund (Eligible if your return is Postmarked 1 to 14 days from original date of purchase)

Comments / Explanations: _____

RETURN POLICY

- We accept returns for refund within 14 days of purchase; a store credit for non-final sale items up to 30 days of purchase.
- Final Sale items cannot be returned.
- Items purchased with a coupon code are returnable for online store credits only.
- We do not process exchanges.
- Products must be unused and in good condition with original hangtags and packaging attached. All original packaging must be intact.
- All shipping and handling charges are not refundable. The cost of the return handling of \$6 will be deducted from your refund or store credit.
- Return shipping will be at the customer's expense, unless we sent incorrect merchandise.
- Upon receipt, our returns department will process a refund to the original form of payment. If this is not possible, returns will be issued in the form of store credit.

Please ensure that your return meets the criteria stated above. If any returns do not meet these requirements, the items will be shipped back to you at your expense. We reserve the right to refuse a refund if the items have any signs of wear or misuse.

Enclose a copy of the receipt and completed RETURN FORM inside the return box.

Send Returns to:

KATIE Q
Attn: Return Processing
2709 Route 17M
New Hampton, NY 10958

Note: Please allow 5 business days from the time we receive your return for the refund to be processed. You will be notified via email to the address listed on your purchase when this transaction took place. Your financial institution may require additional days to post the refund to your account.

If you have any questions or concerns, please contact us at orders@katieqny.com or call us (201)-968-1218.

Thank you so much for shopping with us!